



Designer Net

Customer Service/Warehouse Operations

www.olystudio.com

875 Patriot Blvd, Suite 205

Reno, NV 89511

info@olystudio.com

phone (main) - (844) 354-2925 / (775) 336-2100

fax - (775) 284.4430

Corporate Offices

2200 Central Street, Unit D

Richmond, CA 94801

PRODUCT & PRICING GUIDE

Price
Pg

Lighting

Chandeliers	2
Floor & Table Lamps	3
Sconces	3

Occasional Tables

Coffee / Cocktail	3-4
Consoles / Half Rounds	4
Desks	4
Side Tables	4-5

Case Goods

Cabinets	6
Bedside Tables	6
Sideboards	6
Shelves	6

Occasional Seating

Benches	7
Stools	8

Dining

Chairs	8-9
Bar & Counter Stools	9
Dining & Foyer Tables	9

Lounge Chairs

9-10

Sofas, Daybeds & Lounges

10

Beds

10-11

Mirrors

11-12

Décor

12-13

Vases

13

Paintings

14

Terms and Conditions

15

A FEW IMPORTANT FACTS

REGISTRATION:

Upon receipt of your company resale license you will receive an electronic copy of Oly's catalog, price list, and website login.

ORDERS:

Please submit a company PO or RFQ to receive a written quote which will be converted to a sales order upon receipt of:

100% payment for in stock items AND/OR 50% non-refundable deposit for special order items

Lead times quoted are an estimate only, not guaranteed and begin upon receipt of deposit.

Please review your Quote/Sales Order for accuracy: specifically product, quantity, shipping address and special instructions.

In-stock items require payment-in-full and delivery information within 7 days of availability.

SHIPPING: *ALL OLY PRODUCT MUST BE INSPECTED UPON RECEIPT WITH DRIVER PRESENT*

Oly ships as available. In Most USA locations Residential Delivery (curbside) and White Glove (in-room) service are available for a fee in addition to standard freight charges. ***All Oly Product Must Be Inspected Upon Receipt With Driver Present***

RECEIPT OF GOODS:

Note exterior package damage in writing on the carrier delivery receipt.

Thoroughly inspect shipment with the driver present and notate findings with signature.

Notify customer service immediately (within 5 days) of receipt if damage is found.

Oly product Standard freight charges calculated on Manufactures Suggested Retail by location:

- Zone 1: 5.9% of MSRP. CA, ID, NV, UT
- Zone 2: 6.9% of MSRP. AZ, CO, MT, ND, NM, OR, SD, WA, WY
- Zone 3: 7.9% of MSRP. AL, AR, IA, IL, IN, KS, KY, LA, MI, MN, MO, MS, NE, OH, OK, TN, TX, WI
- Zone 4: 9.9% of MSRP. CT, DC, DE, FL, GA, MA, MD, ME, NC, NH, NJ, NY, PA, RI, SC, VA, VT, WV
- Alaska, Hawaii, US islands and International - Special Quote

updated:

Chandeliers					
annika chandelier		regular	\$2,240		x-large \$2,384
aria drum chandelier			\$1,856		
ariel chandelier			\$2,384		
berrie bowl chandelier			\$2,688		
berrie chandelier 6 light	NEW		\$2,688		
berrie chandelier 12 light	NEW		\$3,168		
bird chandelier		small	\$1,312		large \$1,936
birch drum chandelier			\$2,288		
cassia bowl chandelier			\$2,208		
cassia drum chandelier			\$2,368		
claire pendant	NEW		\$1,568		
fanad chandelier			\$2,432		
fiver pendant	NEW		\$2,496		
flock chandelier		small	\$1,856		large \$2,192
flower drop chandelier			\$2,016		
flowerfall chandelier	NEW size	standard	\$2,112		large \$3,344
gisele chandelier			\$2,512		
grayson drum chandelier		standard	\$2,016		large \$2,016
jenny chandelier		small	\$2,288		large \$3,072
klemm chandelier			\$2,320		
lark chandelier	NEW		\$2,464		
lily chandelier			\$2,864		
lolly chandelier			\$2,864		
lilo oval light	NEW		\$2,368		
luna bowl chandelier			\$2,496		
meri bowl chandelier		regular	\$2,288		large \$2,640
meri drum chandelier			\$2,288		
muriel chandelier			\$2,496		
muriel cloud chandelier			\$3,344		
nettie pendant	NEW		\$2,288		
nimbus bowl	NEW		\$2,288		
nimbus chandelier			\$1,584		
nimbus drum chandelier			\$2,080		
pipa bowl chandelier			\$2,288		
pipa drum	NEW		\$2,288		
ramsey pendant	NEW		\$2,496		
river six chandelier			\$1,936		
sabina chandelier			\$2,160		
serena bowl chandelier			\$2,288		
serena (1 tier) chandelier					large \$1,840 x-large \$2,784
serena drum chandelier			\$2,288		
serena rustic xl chandelier					x-large \$2,784
serena (4 tier) waterfall chandelier			\$3,344		
sugar drum chandelier			\$1,440		
sylvan chandelier			\$2,288		
syrenka chandelier			\$2,288		
tuck pendant	NEW		\$432		
walt chandelier			\$2,016		
walt drum chandelier			\$1,440		
zephyr chandelier			\$1,568		

Floor Lamps			
anni floor lamp		\$1,088	
brooklyn floor lamp		\$1,200	
klemm floor lamp		\$1,408	
lucille floor lamp		\$1,408	
priscilla floor lamp		\$800	
serena floor lamp		\$1,792	
vincent floor lamp		\$1,408	
Table Lamps			
anni table lamp		\$768	
brooklyn table lamp		\$736	
cedar table lamp		\$416	
clyde table lamp		\$608	
demian table lamp		\$224	
ellen table lamp		\$784	
klemm table lamp		\$608	
meri table lamp		\$672	
moulin table lamp		\$800	
pipa table lamp		\$672	
priscilla table lamp		\$304	
sadie table lamp		\$288	
serena table lamp	NEW	\$832	
stefano table lamp		\$768	
tuck table lamp		\$432	
Sconces			
anni sconce			electric \$352
demian sconce	small	\$288	large \$304
grayson electric sconce			electric \$432
micah onyx sconce	small / electric	\$336	large / electric \$480
mimi electric sconce			electric \$464
muriel electric sconce			electric \$512
Cocktail Tables			
adeline cocktail table	small 30" diameter	\$1,664	large 36" diameter \$2,192
asher cocktail table	small 30" diameter	\$1,408	large 36" diameter \$1,920 xl 42" diameter \$2,272
banks cocktail table		\$1,520	
brooklyn cocktail table		\$2,144	olyite \$3,040
bruno cocktail table	small 30" diameter	\$1,552	large 36" diameter \$1,920 xl 42" diameter \$2,272
cruz cocktail table		\$1,488	
diego cocktail table		\$2,112	olyite \$2,640
faline cocktail table		\$1,936	
finn cocktail table	small 30" diameter	\$1,376	large 36" diameter \$1,728 xl 42" diameter \$1,904
garret cocktail table		\$1,696	
george cocktail table			large \$1,456 large olyite or clear/silvering \$1,824 xl \$2,032 xl olyite or clear/silvering \$2,288
giles cocktail table		\$2,592	
jonathan nesting cocktail table		\$2,256	
jonathan rectangle cocktail table			medium \$1,552 large \$2,064
jonathan square cocktail table		\$1,552	
meri cocktail table		\$1,408	
niall cocktail table		\$1,552	
pee wee cocktail table		\$848	
pico cocktail table	small 30" diameter	\$1,312	small 30" diameter olyite \$1,640 large 36" diameter \$1,456 large 36" diameter olyite \$1,824

Cocktail Tables (cont.)

pipa cocktail table	small 30" diameter	\$1,552		large 42" diameter	\$1,968
ray cocktail table		\$2,144	olyite	\$3,480	
river cocktail table		\$2,016			
sutter cocktail table		\$1,312			
italia nesting cocktail table	NEW	rustic resin	\$1,984	olyite	\$2,384
tuck cocktail table		\$2,320			
tuck cocktail table *with shelf	NEW size	standard	\$2,320	large	\$2,432
wren cocktail table		\$2,048			
yves cocktail table		\$3,456			

Consoles, Half Round Tables, and Desks


abbott console table	small	\$1,216		large	\$1,392
astro console table		\$1,696			
bennington console table		\$1,456			
cruz console table		\$1,664			
diego console table		\$2,784	olyite	\$3,480	
faline console table	NEW	small	\$1,568	large	\$2,048
faline library table		\$2,640			
vixen half-round table	NEW		\$1,424		
fersen half-round table		\$1,264			
george console table	small	\$1,664	small clear w/ silver top	\$1,984	large \$2,032 large clear w/silver top \$2,288
giles console table	small	\$1,728			Large \$2,192
giles desk	NEW				\$2,192
giles library table		\$3,008			
jeremy console table	small	\$2,272		large	\$2,672
jett half-round table	small	\$800		large	\$1,024
jonathan hall table with shelf	small	\$1,312		large	\$1,664
jonathan sofa table		\$1,664			
knight console table		\$2,400	olyite	\$3,000	
nash sofa table	NEW				\$1,824
niall console table	small	\$1,376		large	\$1,552
ray console table		\$2,784	olyite	\$3,480	
river console table		\$2,096			
tuck entertainment console table		\$2,960			
yves console table		\$3,648			
jeremy desk		\$2,368			
niall desk		\$1,552			
parker writing desk		\$2,256			
tuck desk		\$1,728			


Side Tables

adeline side table		\$832			
agatha rectangle side table		\$688			
agatha round side table		\$688			
anise side table		\$1,024			
ari side table	small	\$656		large	\$752
arlo side table		\$640			
astro side table		\$1,088			
atlas stool/table	NEW size	small	\$512	large	\$784
baby george side table		\$768			
boo boo side table		\$640			
briar side table		\$928			

Side Tables (cont.)				
brooklyn side table		\$848		
bruno side table		\$1,264		
buster side table		\$496		
chance side table	medium	\$688		large \$736
chase side table	medium	\$688		large \$736
christine tall round side table		\$1,312	gold or silver details \$1,536	
cosmo stool/table		\$752		
cruz side table A		\$640		
dana round side table		\$864		
devon tall side table		\$928		
diego round side table	low	\$1,184	low olyite \$1,480	tall \$1,552 tall olyite \$1,944
diego side table		\$752	olyite \$944	
ethan side table	NEW	\$848		
evan side table	NEW	\$848		
forest side table	NEW size	\$784		large \$992
fox side table		\$816		
friar tuck side table		\$768		
george round side table		\$1,456	clear w/ silver top \$1,712	
ichibad round side table		\$1,088		
jonathan low side table			medium 24" diameter \$1,120	large 30" diameter \$1,264
jonathan nesting side table (set of 3)		\$1,552		
jonathan tall side table			medium \$1,376	large \$1,552
juno side table		\$464		
klemm side table	small	\$576		large \$1,024
lorna side table		\$944		
merced rectangle side table		\$688		
merced round side table		\$688		
meri side table		\$1,120		
miro side table		\$848		
niall side table		\$688		
niall tall side table		\$976		
orson side table		\$1,152		
pipa side table	small	\$848	standard \$1,200	
priscilla side table		\$832		
quinn side table		\$688	olyite \$864	
ray oval side table	rustic resin	\$560	olyite \$704	clear with silvering \$864
riley side table		\$320		
rue side table		\$320		
solo side table		\$640		
sugar side table		\$560		
summit side table		\$464		
toga side table		\$464		
tony side table		\$832		
torin side table		\$576		
trig side table		\$608		
tristan side table		\$704		
tuck side table		\$640		
twilite side table		\$1,344		
twin side table		\$752		
wren side table		\$864		
xander side table		\$848		
yogi side table		\$640		
yves side table	round	\$1,408	rectangle \$1,264	


Cabinets			
byrn cabinet		\$4,192	
delphine tall cabinet		\$2,992	
demian cabinet		\$2,992	
elisabeth cabinet		\$4,560	gold or silver details \$5,424
elisabeth glass cabinet		\$4,256	gold or silver details \$5,040
heath cabinet		\$5,424	
serena cabinet		\$3,696	
simone cabinet		\$5,072	gold or silver details \$5,280
tomo cabinet		\$2,256	
tyrol cabinet		\$2,624	
Bedside Tables & Chest of Drawers			
astro bedside table		\$1,248	
demian bedside table		\$1,648	
elisabeth bedside table		\$1,728	gold or silver details \$1,904
elisabeth bedside table, small (left or right swing door)		\$1,104	gold or silver details \$1,312
jackson bedside table	small	\$1,136	regular \$1,728
jackson low chest of drawers		\$2,288	
lorca bedside table		\$1,696	
parker bedside table	small	\$1,344	large \$1,568
serena bedside table		\$1,744	
tuck bedside table	small	\$1,024	large \$1,376
tuck 2 drawer bedside table		\$1,920	
tyrol bedside table	small	\$1,312	large \$1,616
tyrol chest of drawers		\$1,616	
tuck chest of drawers	NEW	48" \$2,368	60" \$2,544
warwick bedside table		\$1,392	
Sideboards			
delphine sideboard		\$2,992	
demian sideboard		\$2,992	
dylan sideboard		\$3,376	
elisabeth sideboard		\$3,424	gold or silver details \$4,048
jackson sideboard		\$3,424	
jean sideboard		\$2,672	
kirk sideboard	small	\$1,680	large \$2,560
loki sideboard		\$3,808	
lorca sideboard		\$3,040	
serena sideboard		\$3,088	
thor sideboard		\$3,264	
tyrol sideboard (30"h)	NEW size	\$3,056	
warwick sideboard		\$2,560	
Shelves and Screen			
astro shelves		\$2,224	
clay bookshelf	NEW	\$2,144	
stella shelf	small	\$2,048	large \$2,384
terra shelf		\$1,888	
twiggy shelf		\$1,584	
woodland Shelf		\$2,816	
serena screen		\$2,368	

 **goatskin, natural hide, and printed zebra are natural products. Each hide is unique and varies in color, pattern, and texture and may have natural markings. We regret we are unable to select specific colors, patterns, or textures. Colors, patterns, and textures may or may not match on multiple quantity orders. Yardage for upholstery is based on plain 54" no-repeat fabric	Grade A		Grade B		Grade C		*COM & Grade D		Grade G		Grade H			
	Muslin		Upholstery		Upholstery		Leathers		Mohairs		Leather / Hide			
	pre-upholstery muslin to be directed to your local upholsterer				Linens		Black		Bluebird					
			Raffia		Dusk		Bleu		Cerulean					
					Feather		Cloud		Chocolate		Natural Hide**			
					Quaker		Ivory		Gold					
					Linens		Silvery Moon		Puddle		Hickory		Stamped Hide	
			Sand Dollar		Velvets		Rain		Lillypad					
					Nocturne		Shadow		Platinum		Goat**			
			Blush		Silhouette		Slate		Plum		Zebra**			
	Fog		Moonlight		Thunder									
					White									
Benches														
albus bench	2	\$1,264	\$1,328	\$1,360	1472	1680								
albus bench, large	3	\$1,664	\$1,824	\$1,984	\$2,144	2288								
albus bench, small	1	\$704	\$736	\$768	\$800	\$912								
arthur bench			small \$832					large	\$944					
cosmo bench		\$1,376												
darius bench				black or white leather	\$672					\$848				
darius bench, large				black or white leather	\$1,024					\$1,200				
diego bench	2	\$1,376	\$1,488	\$1,584	\$1,680	\$1,808								
diego bench, large	3	\$1,664	\$1,824	\$1,984	\$2,144	\$2,288								
diego bench, small	1	\$672	\$736	\$752	\$784	\$880								
elio bench (black/black, natural teak/white)					\$1,120									
elio bench, small (black/black, nat. teak/white) NEW					\$784									
faline bench		\$1,120												
faline bench large		\$1,216												
flicka bench (black, ivory, puddle leather only)					*wood \$1,120									
flicka bench large (black, ivory, puddle leather only)					*wood \$1,216									
george bench	2	\$1,408	\$1,520	\$1,616	\$1,712	\$1,840								
george bench, large	3	\$1,664	\$1,824	\$1,984	\$2,144	\$2,288								
george bench, small	1	\$736	\$768	\$784	\$832	\$944								
hadley bench (black, ivory & hides only)					\$1,024					\$1,520				
hadley bench, large (black, ivory & hides only)					\$1,136					\$1,760				
henry bench					*wood \$432									
jonathan bench (n/a in raffia or hides)	2	\$1,312	\$1,376	\$1,408	\$1,520	\$1,728								
jonathan bench, large (n/a in raffia or hides)	3	\$1,568	\$1,648	\$1,680	\$1,792	\$2,000								
jonathan bench, small (n/a in raffia or hides)	1	\$672	\$704	\$736	\$784	\$880								
jonathan ottoman (n/a in raffia or hides)	3	\$2,224	\$2,224	\$2,288	\$2,432	\$2,640								
knight bench	3	\$1,440	\$1,536	\$1,584	\$1,744	\$2,064								
knight bench, large	4	\$1,744	\$1,856	\$1,904	\$2,064	\$2,384								
neta bench (available in goatskin)	1	\$736	\$768	\$784	\$832	\$944				\$1,216				
pony bench					\$1,488									
ray bench	2	\$1,312	\$1,376	\$1,408	\$1,520	\$1,728								
river bench	2	\$1,264	\$1,328	\$1,360	\$1,472	\$1,680								
river bench, large	3	\$1,664	\$1,824	\$1,984	\$1,984	\$2,288								
river bench, small	1	\$832	\$864	\$880	\$928	\$1,040								
scout bench	2	\$1,568	\$1,648	\$1,680	\$1,792	\$2,000								
scout bench, large	3	\$1,744	\$1,856	\$1,904	\$2,064	\$2,384								
scout bench, small	1	\$736	\$768	\$784	\$832	\$944								
tuck bench NEW sizes			small \$784		medium \$960			large	\$1,152					

 <p>**goatskin, natural hide, and printed zebra are natural products. Each hide is unique and varies in color, pattern, and texture and may have natural markings. We regret we are unable to select specific colors, patterns, or textures. Colors, patterns, and textures may or may not match on multiple quantity orders.</p> <p>Yardage for upholstery is based on plain 54" no-repeat fabric</p>	Grade A		Grade B		Grade C		*COM & Grade D		Grade G		Grade H	
	Muslin		Upholstery		Upholstery		Leathers		Mohairs		Leather / Hide	
	pre-upholstery muslin to be directed to your local upholsterer		Raffia		Dusk		Bleu		Bluebird		Cerulean	
					Feather		Cloud		Chocolate		Natural Hide**	
					Quaker		Ivory		Gold			
			Linens		Silvery Moon		Puddle		Hickory		Stamped Hide	
			Sand Dollar		Velvets		Rain		Lillypad			
					Nocturne		Shadow		Platinum		Goat**	
			Blush		Silhouette		Slate		Plum		Zebra**	
			Fog		Moonlight		Thunder					
				White								

Foot Stools													
cosmo stool		\$752											
jonathan stool (n/a in raffia or hides)	1	\$752		\$784		\$800		\$848		\$960			
jonathan stool, large (n/a in raffia or hides)	3	\$1,440		\$1,536		\$1,584		\$1,744		\$2,064			
kedan stool	1							\$848					\$1,232
wookiee stool *charcoal with grey fur, driftwood with white fur			small	\$448			medium	\$624			large		\$1,056


Dining Chairs, Bar and Counter Stools													
	yardage		gld/slv		gld/slv		gld/slv		gld/slv		gld/slv		gld/slv
ajax arm chair	3	\$1,232		\$1,344		\$1,392		\$1,552		\$1,872			\$2,720
ajax side chair	2	\$1,168		\$1,232		\$1,280		\$1,376		\$1,584			\$2,160
axel arm chair	1							\$640					
bat side chair	1	\$976		\$1,008		\$1,024		\$1,088		\$1,184			\$1,472
beverly side chair	1	\$1,088		\$1,120		\$1,136		\$1,184		\$1,296			\$1,568
chamomile side chair *indoor	1		indoor	\$496			outdoor	\$432					
clover side chair	1	\$784		\$816		\$832		\$880		\$992			\$1,280
colette arm chair	2	\$944		\$1,008		\$1,040		\$1,152		\$1,360			\$1,920
coral arm chair	1	\$992		\$1,024		\$1,040		\$1,104		\$1,200			\$1,488
coral side chair	1	\$960		\$992		\$1,008		\$1,056		\$1,168			\$1,456
cyril side chair	2	\$976		\$1,040		\$1,088		\$1,184		\$1,392			\$1,968
dandelion side chair *indoor	1		indoor	\$496			outdoor	\$432					
diana side chair	1	\$848	\$1,008	\$880	\$1,040	\$912	\$1,056	\$960	\$1,120	\$1,056	\$1,216	\$1,344	\$1,504
dixon arm chair	2	\$832		\$912		\$944		\$1,040		\$1,184			\$1,600
dixon side chair	2	\$768		\$816		\$832		\$880		\$992			\$1,280
earl grey side chair *indoor	1		indoor	\$496			outdoor	\$432					
elio arm chair								\$848					
elio side chair								\$832					
jasper side chair		\$608											
johan arm chair								\$752					
johan side chair								\$720					
josie side chair		\$608											
louis arm chair	1	\$800		\$832		\$848		\$912		\$1,008			\$1,296
louis side chair	1	\$784		\$816		\$832		\$880		\$992			\$1,280
lyra side chair	1	\$1,088		\$1,120		\$1,136		\$1,184		\$1,296			\$1,600
ray side chair	1	\$688		\$736		\$752		\$800		\$912			\$1,184
rose side chair *indoor	1		indoor	\$496			outdoor	\$432					
scout side chair	NEW	\$1,040		\$1,104		\$1,168		\$1,264		\$1,472			\$1,760
scout arm chair	NEW	\$1,104		\$1,168		\$1,232		\$1,328		\$1,536			\$1,840
sophie arm chair	1	\$880	\$1,040	\$960	\$1,120	\$992	\$1,152	\$1,104	\$1,264	\$1,312	\$1,472	\$1,872	\$2,032
sophie side chair	1	\$784	\$928	\$848	\$992	\$880	\$1,024	\$992	\$1,136	\$510,000	\$1,344	\$1,760	\$1,904
stinson arm chair	1	\$416		\$448		\$464		\$512		\$624			
sussex side chair								\$1,296					
tatum side chair (nailheads only)	2	\$944		\$1,008		\$1,040		\$1,152		\$1,360			\$1,920

 <p>**goatskin, natural hide, and printed zebra are natural products. Each hide is unique and varies in color, pattern, and texture and may have natural markings. We regret we are unable to select specific colors, patterns, or textures. Colors, patterns, and textures may or may not match on multiple quantity orders.</p> <p>Yardage for upholstery is based on plain 54" no-repeat fabric</p>	Grade A		Grade B		Grade C		*COM & Grade D		Grade G		Grade H			
	Muslin		Upholstery		Upholstery		Leathers		Mohairs		Leather / Hide			
	pre-upholstery muslin to be directed to your local upholsterer		Raffia		Liners		Black		Bluebird					
					Dusk		Bleu		Cerulean					
					Feather		Cloud		Chocolate		Natural Hide**			
					Quaker		Ivory		Gold					
					Liners		Silvery Moon		Puddle		Hickory		Stamped Hide	
					Sand Dollar		Velvets		Rain		Lillypad			
			Blush		Nocturne		Shadow		Platinum		Goat**			
			Fog		Silhouette		Slate		Plum		Zebra**			
				Moonlight		Thunder								
						White								

Dining Chairs, Bar and Counter Stools (cont.)	yardage	gld/slv		gld/slv		gld/slv		gld/slv		gld/slv		gld/slv	
tuck side chair	1	\$752		\$784		\$800		\$848		\$960		\$1,232	
tyler arm chair	1	\$800		\$832		\$848		\$912		\$1,008		\$1,296	
tyler side chair	1	\$784		\$816		\$832		\$880		\$992		\$1,280	
warwick side chair	1	\$464		\$496		\$512		\$576		\$672		\$960	
beverly bar / counter stool 24" or 30"	1	\$1,264		\$1,296		\$1,312		\$1,360		\$1,472		\$1,744	
buck bar / counter stool 24" or 30"		\$304											
elio "arm" bar / counter stool 24" or 30"	NEW						(black/black, natural teak/white)	\$880					
elio bar / counter stool 24" or 30"	NEW						(black/black, natural teak/white)	\$864					
tatum bar / counter stool, 24" or 30" (nailheads only)	2	\$1,040		\$1,120		\$1,152		\$1,264		\$1,472		\$2,032	
tuck bar / counter stool 24" or 30"	1	\$864		\$896		\$928		\$944		\$1,056		\$1,344	
tyler bar / counter stool, 24" or 30"	1	\$960		\$992		\$1,008		\$1,056		\$1,168		\$1,456	

Dining Tables													
beck dining table				\$3,104									
bennington dining table				\$3,808									
cosmo dining table	NEW		48" diameter	\$2,432			54" diameter	\$2,864			60" diameter	\$3,344	
cruz dining table			48" diameter	\$1,632			54" diameter	\$1,728					
falline dining table				\$4,400									
frank dining table		42" diameter	\$2,080	42" olyite	\$2,600	48" diameter	\$2,608	48" olyite	\$3,264	54" diameter	\$2,864	54" olyite	\$3,584
jake dining table	NEW		48" diameter	\$2,224			54" diameter	\$2,624			60" diameter	\$3,024	
leif dining table		42" diameter	\$2,464	42" olyite	\$2,957	48" diameter	\$2,816	48" olyite	\$3,379				
leif dining table						54" diameter	\$4,368	54" olyite	\$5,242	60" diameter	\$4,928	60" olyite	\$5,914
luca dining table		48" diameter	\$3,104	48" olyite	\$3,725	54" diameter	\$3,312	54" olyite	\$3,974	60" diameter	\$3,616	60" olyite	\$4,339
maisy dining table			48" diameter	\$2,736			54" diameter	\$2,976			60" diameter	\$3,232	
orson dining table		48" diameter	\$3,104	48" olyite	\$3,725	54" diameter	\$3,312	54" olyite	\$3,974	60" diameter	\$3,664	60" olyite	\$4,397
ray rectangle dining table				\$3,952			olyite	\$4,944					
tea dining table				\$1,232									
tuck dining table, rectangle				\$5,248									
tuck dining table, round				\$3,120									


Lounge Chairs	yardage	gld/slv		gld/slv		gld/slv		gld/slv		gld/slv		gld/slv	
anders lounge chair	2							\$1,968				\$2,464	
bark lounge chair	1	\$2,256		\$2,288		\$2,320		\$2,368		\$2,464		\$2,752	
belle lounge chair	7	\$2,080		\$2,336		\$2,448		\$2,816		\$3,568		\$5,536	
benjamin lounge chair (n/a hide)	5	\$1,968		\$2,144		\$2,224		\$2,496		\$3,024		n/a	
beverly lounge chair	2	\$1,344		\$1,376		\$1,392		\$1,456		\$1,552		\$1,840	
diego lounge chair	NEW 2							\$1,968				\$2,464	
ellery lounge chair								*limited options	\$1,312				
elton lounge chair								*limited options	\$1,312				
flynn lounge chair	6	\$2,080		\$2,288		\$2,400		\$2,720		\$3,344		\$5,040	

 <p>**goatskin, natural hide, and printed zebra are natural products. Each hide is unique and varies in color, pattern, and texture and may have natural markings. We regret we are unable to select specific colors, patterns, or textures. Colors, patterns, and textures may or may not match on multiple quantity orders.</p> <p>Yardage for upholstery is based on plain 54" no-repeat fabric</p>	Grade A	Grade B	Grade C	*COM & Grade D	Grade G	Grade H	
	Muslin	Upholstery	Upholstery	Leathers	Mohairs	Leather / Hide	
	pre-upholstery muslin to be directed to your local upholsterer			Linens	Black	Bluebird	
			Raffia	Dusk	Bleu	Cerulean	
				Feather	Cloud	Chocolate	Natural Hide**
				Quaker	Ivory	Gold	
			Linens	Silvery Moon	Puddle	Hickory	Stamped Hide
			Sand Dollar	Velvets	Rain	Lillypad	
				Nocturne	Shadow	Platinum	Goat**
			Blush	Silhouette	Slate	Plum	Zebra**
		Fog	Moonlight	Thunder			
			White				

Lounge Chairs (cont.)	yardage	gld/slv		gld/slv		gld/slv		gld/slv		gld/slv			
fossil lounge chair	2	\$1,856		\$1,920		\$1,968		\$2,064		\$2,272		\$2,848	
gio lounge chair	5	\$2,096		\$2,272		\$2,368		\$2,624		\$3,152		\$4,560	
guy lounge chair	2	\$1,312		\$1,376		\$1,408		\$1,520		\$1,728		\$2,288	
hanna lounge chair 1 ½ yards for the cushion only	5	\$1,744		\$1,920		\$2,016		\$2,272		\$2,800		\$4,208	
harrison lounge chair	3	\$1,712		\$1,824		\$1,872		\$2,032		\$2,352		\$3,200	
james lounge chair	4	\$1,984		\$2,112		\$2,192		\$2,400		\$2,816		\$3,952	
jimmy lounge chair	4	\$1,984		\$2,112		\$2,192		\$2,400		\$2,816		\$3,952	
johan lounge chair				embossed desert or embossed black leather only				\$832					
jude lounge chair (woven leather only)	NEW							\$1,664					
lancaster lounge chair	3	\$1,728		\$1,872		\$1,936		\$2,160		\$2,576		\$3,696	
lars lounge chair	2	\$1,344		\$1,376		\$1,392		\$1,456		\$1,552		\$1,840	
michael lounge chair (n/a raffia)	6	\$1,760		\$1,984		\$2,080		\$2,400		\$3,040		\$4,720	
moore lounge chair	5	\$1,632		\$1,808		\$1,888		\$2,160		\$2,688		\$4,096	
poppy lounge chair	5	\$1,632		\$1,760		\$1,840		\$2,080		\$2,464		\$3,600	
scout lounge chair	2	\$1,728		\$1,808		\$1,840		\$1,936		\$2,160		\$2,720	
scout lounge chair *wide	2	\$1,728		\$1,808		\$1,840		\$1,936		\$2,160		\$2,720	
sienna lounge chair	6	\$2,384		\$2,592		\$2,704		\$3,024		\$3,648		\$5,344	
sophie lounge chair	2	\$1,520	\$1,792	\$1,584	\$1,856	\$1,632	\$1,888	\$1,728	\$2,000	\$1,936	\$2,208	\$2,512	\$2,768
stinson lounge chair	1	\$672		\$704		\$736		\$784		\$880			
sussex lounge chair								\$1,344					
tyler lounge chair	2	\$1,728		\$1,808		\$1,840		\$1,936		\$2,160		\$2,720	
warwick lounge chair	4	\$1,984		\$2,112		\$2,192		\$2,400		\$2,816		\$3,952	
wookiee lounge chair								\$2,000					
wyatt lounge chair	3	\$1,728		\$1,840		\$1,888		\$2,048		\$2,368		\$3,216	
zoe lounge chair	5	\$2,064		\$2,240		\$2,336		\$2,592		\$3,120		\$4,528	

Sofas, Daybeds & Lounges	yardage	gld/slv		gld/slv		gld/slv		gld/slv		gld/slv	
arden sofa	10	\$4,176		\$4,528		\$4,704		\$5,232		\$6,288	
ella sofa	11	\$3,872		\$4,272		\$4,464		\$5,040		\$6,208	
eve lounge	3	\$1,856		\$1,968		\$2,016		\$2,176		\$2,496	
eve sofa	11	\$3,696		\$4,096		\$4,288		\$4,864		\$6,032	
hamish daybed 6 yds mattress only/1 yd each for bolsters	10	\$2,592		\$2,944		\$3,120		\$3,648		\$4,704	
jonathan lounge (n/a in raffia or hides)	3	\$2,368		\$2,464		\$2,528		\$2,688		\$2,992	
kirin sofa, small 72"	13	\$4,176		\$4,640		\$4,864		\$5,552		\$6,928	
kirin sofa, large 84"	15	\$4,880		\$5,408		\$5,680		\$6,464		\$8,048	
poplar sofa	14	\$3,872		\$4,368		\$4,624		\$5,360		\$6,832	
thibault lounge	4	\$2,368		\$2,464		\$2,528		\$2,688		\$2,992	

Beds	yardage	gld/slv		gld/slv		gld/slv		gld/slv		gld/slv		
diego, queen	2	\$4,400		\$4,512		\$4,560		\$4,720		\$5,040		\$5,888
diego, cal/east king	3	\$4,976		\$5,072		\$5,136		\$5,280		\$5,600		\$6,448
elio queen								*limited options	\$2,960			

 <p>**goatskin, natural hide, and printed zebra are natural products. Each hide is unique and varies in color, pattern, and texture and may have natural markings. We regret we are unable to select specific colors, patterns, or textures. Colors, patterns, and textures may or may not match on multiple quantity orders.</p> <p>Yardage for upholstery is based on plain 54" no-repeat fabric</p>	Grade A	Grade B	Grade C	*COM & Grade D	Grade G	Grade H	
	Muslin	Upholstery	Upholstery	Leathers	Mohairs	Leather / Hide	
	pre-upholstery muslin to be directed to your local upholsterer			Linens	Black	Bluebird	
			Raffia	Dusk	Bleu	Cerulean	
				Feather	Cloud	Chocolate	<u>Natural Hide**</u>
				Quaker	Ivory	Gold	
			Linens	Silvery Moon	Puddle	Hickory	Stamped Hide
			Sand Dollar	Velvets	Rain	Lillypad	
				Nocturne	Shadow	Platinum	<u>Goat**</u>
			Blush	Silhouette	Slate	Plum	<u>Zebra**</u>
	Fog	Moonlight	Thunder				
			White				

Beds (cont.)	yardage	gld/slv	gld/slv	gld/slv	gld/slv	gld/slv	gld/slv	gld/slv
elio cal/east king					*limited options	\$3,488		
faline, queen	2	\$4,224	\$4,304	\$4,336		\$4,448	\$4,656	\$5,216
faline, cal/east king	3	\$4,736	\$4,848	\$4,896		\$5,056	\$5,376	\$6,224
faun, queen	2	\$3,168	\$3,248	\$3,280		\$3,392	\$3,600	\$4,928
faun, cal/east king	3	\$3,520	\$3,632	\$3,680		\$3,840	\$4,160	\$6,016
helena headboard & frame, queen	2	\$3,472	\$3,552	\$3,584		\$3,680	\$3,904	\$4,464
helena headboard & frame, cal/east king	3	\$3,984	\$4,096	\$4,144		\$4,304	\$4,624	\$5,456
ingrid, queen	8	\$2,960	\$3,248	\$3,392		\$3,808	\$4,656	\$6,912
ingrid, cal / east king	9	\$3,648	\$3,968	\$4,128		\$4,608	\$5,552	\$8,080
ingrid headboard, queen	6	\$2,336	\$2,544	\$2,640		\$2,960	\$3,600	\$5,280
ingrid headboard, cal / east king	7	\$2,864	\$3,104	\$3,232		\$3,600	\$4,336	\$6,304
liesel queen		\$1,984						
liesel cal/east king		\$2,512						
lorca queen		\$4,608						
lorca cal/east king		\$5,136						
marco, twin	2	\$3,152	\$3,232	\$3,264		\$3,376	\$3,584	\$4,144
marco, queen	2	\$4,224	\$4,304	\$4,336		\$4,448	\$4,656	\$5,216
marco, cal / east king	3	\$4,816	\$4,912	\$4,976		\$5,136	\$5,440	\$6,288
margaret, queen	4	\$3,552	\$3,680	\$3,760		\$3,968	\$4,384	\$5,520
margaret, cal / east king	5	\$4,032	\$4,208	\$4,304		\$4,560	\$5,088	\$6,496
scout, queen	2	\$4,080	\$4,144	\$4,176		\$4,288	\$4,496	\$5,056
scout, cal / east king	3	\$4,960	\$5,056	\$5,104		\$5,264	\$5,584	\$6,432
scout low, queen	2	\$3,600	\$3,920	\$4,080		\$4,240	\$4,384	\$4,992
scout low, cal / east king	3	\$4,288	\$4,608	\$4,768		\$5,088	\$5,392	\$5,680
tuck queen		\$3,648						
tuck cal / east king		\$4,608						
willa, queen	2	\$3,952	\$4,016	\$4,048		\$4,160	\$4,368	\$4,928
willa, cal / east king	3	\$4,480	\$4,576	\$4,640		\$4,800	\$5,104	\$5,952

Mirrors								
alouette mirror			\$1,408					
alouette round mirror			\$1,408					
andre mirror		small	\$1,648				large	\$2,976
archer mirror		small	\$1,648				large	\$2,976
aya mirror			\$1,344					
blaire floor mirror			\$3,072					
berrie round mirror	NEW		\$2,368					
byrn mirror			\$1,552					
byrn floor mirror			\$2,608					
cliff mirror			\$1,488					
clyde floor mirror			\$2,960					
clyde mirror		small	\$1,216				large	\$1,552
clyde round mirror			\$1,552					

Mirrors (cont.)				
cub mirror		\$1,280		
declan mirror		\$1,712		
declan round mirror		\$1,552		
eden round mirror		\$1,552		
elowyn floor mirror		\$3,008		
elowyn mirror, square		\$1,984		
elowyn mirror, oval		\$1,552		
elowyn mirror, round			medium \$1,728	large \$2,320
faux bois mirror		\$1,696		
fiona mirror			medium \$1,312	large \$2,560
flint mirror	small	\$1,024	medium \$1,280	large \$1,552
flora mirror		\$1,024		
flora mirror, round			medium \$1,024	large \$1,376
juno mirror	small	\$1,216		large \$1,552
kaleidoscope mirror	small	\$1,456		large \$2,640
klemm mirror	small	\$2,704		large \$3,120
laguna mirror		\$1,344		
lassen mirror		\$2,288		
nimbus mirror, oval	NEW	\$2,368		
nimbus mirror, round	NEW	\$2,368		
orb mirror	small	\$640		large \$864
orb mirror, round		\$1,088		
owlery mirror		\$1,088		
pastille mirror		\$1,744	floor \$2,960	
pearl mirror, grey			medium \$1,808	large \$2,368 x-large \$3,232
pearl mirror, yellow			medium \$2,000	large \$2,672 x-large \$3,552
pearl mirror, round, grey	small	\$1,120		large \$2,080
pearl mirror, round, yellow	small	\$1,200		large \$2,176
petal mirror	standard	\$1,056		large \$1,376
piiper mirror, rectangular		\$1,280		
prism mirror		\$1,728		
prudence mirror	small	\$1,056		large \$2,960
ranier mirror		\$1,632		
river mirror, rectangular			Medium \$1,200	large \$1,728
river mirror, round			Medium \$1,200	large \$1,728
rowan mirror	oval	\$1,728	rectangle \$1,728	
rowan mirror, round	small	\$1,200	medium \$1,728	
siren mirror		\$2,512		
stone mirror		\$1,248		
sun mirror				large \$1,696 x-large \$2,272
tuck floor mirror		\$2,608		
tuck mirror		\$1,376		
warwick floor mirror		\$2,528		
Accessories				
abode sculpture		\$80		
antler wreath	small	\$220		large \$340
animal busts: fiver, ramsey, noble	fiver	\$240	ramsey \$240	noble \$430
animal busts: athena, pax, nutkin	pax	\$90	nutkin \$70	athena \$160
bird bowl		\$190		
birdhouse	small	\$520	medium \$570	large \$620

Accessories (cont.)					
resin birds, small	set of 6	\$70			
resin birds, ravens	set of 3	\$200			
clint candle stands	set of 2	\$40			
constance bowl		\$140			
copernicus orb	small	\$50	medium \$70		large \$100
crocodile		\$290			
damon sculpture		\$180			
degas bowl		\$200			
fable box	1. cow \$120	2. polar bear \$40	3. wolf \$60	4. lamb oval \$60	5. deer round \$100
fable urn	1. ram \$100	2. sheep \$120		3. kangaroo \$240	4. rhino \$120
faux Bois Desk Trays	# 1 \$90	#2 \$70	#3 \$50	#4 \$40	
faux zebra pillow	small	\$170			large \$230
gato sculpture		\$170			
henry sculpture		\$320			
insect wall ornaments	bee \$190		luna moth \$190		dragonfly \$190
iron ladder		\$430			
jorn sculpture		\$180			
klemm candlestick (set of 2)	small	\$100			large \$120
lombok ornament	regular	\$500			large \$590
mann sculpture		\$220			
meri bowl					large \$370
meri bowl - low	Standard	\$350			large \$370
milo pedestal		\$600			
mobius sculpture	small	\$180			large \$320
nobu sculpture		\$180			
onyx votive holder	set of 4	\$90			
parker bowls	small	\$140	medium \$190		large \$240
plankton	small	\$120	medium \$130		large \$150
saw bills	small	\$60	medium \$110		large \$120
sea urchin	small	\$130	medium \$200		large \$400
shell ornament - fiji	white	\$140			
shell ornament - mauritius	white	\$170			
stone timor ornament	small	\$120	medium \$180		large \$290
tortuga sculptures	set of 3	\$160			
tristan candlesticks	set of 2	\$140			
vertebrae collection (set of 3)	small	\$120			
wall art: tahiti shell					large \$280
ying long dragon sculpture		\$290			
Vases & Vessels					
arthur vase		\$90			
beijing vase #1 or beijing vase #2		\$70			
beijing vase #3 or beijing vase #4		\$110			
beijing vase #5 or beijing vase #6		\$130			
beijing vases, small	set of 4	\$260			
footed bark vase			medium \$30		large \$40
oslo vases	small	\$80	medium \$100		large \$110
paris vases	small	\$80	medium \$90		large \$110
vessel #1		\$230			
vessel #2 or vessel #5		\$290			
vessel #3 or vessel #6		\$190			
vessel #4		\$230			
vessel #7		\$230			
vessel #8		\$360			
wood bark trophy	small	\$110			large \$160

Fine Art			
clouds #1		\$1,800	
clouds #2		\$1,400	
clouds #3		\$850	
clouds #4		\$1,100	
prarie clouds		\$900	
western clouds		\$1,350	
Lakeside hand-painted oil		\$2,080	
original art: giraffe, owl, rabbit		\$2,016	
River hand-painted oil		\$675	
Gold abstract in white frame	NEW		60" x 60" \$2,540
Pink abstract in white frame	NEW		60" x 60" \$2,540
Rock abstract in black frame	NEW		60" x 60" \$2,540
abstract study # 1, 2, 7, 10, 11, 12, 13, 14, 18	small	\$1,880	medium \$2,240 large \$2,540
abstract study # 17	small	\$1,950	medium \$2,450 large \$3,020

OLY TERMS & CONDITIONSGeneral Commercial Freight and Freight Services Terms

- (1) Oly ships products ship as soon as available. This may result in multiple shipments per order. Our standard, percentage commercial freight rates ensure that commercial freight charges will not be charged more than one time for any product, regardless of the number of shipments on the order. Freight services are per shipment and charges will depend on the number and type of freight services requested.
- (2) Orders freight FOB Reno, NV or FOB, Richmond, CA on a pallet for commercial delivery via common carriers, pickup or small parcel shippers unless otherwise specified. ** Alaska, Hawaii, US Islands and International - Special Quote*
- 2021-2022 A Temporary 12% surcharge will be added to all orders to help cover the costs associated with the current Global Shipping Crisis.
- Zone1: 5.9% of MSRP. CA, ID, NV, UT • Zone 2: 6.9% of MSRP. AZ, CO, MT, ND, NM, OR, SD, WA, WY • Zone 3: 7.9% of MSRP. AL, AR, IA, IL, IN, KS, KY, LA, MI, MN, MO, MS, NE, OH, OK, TN, TX, WI • Zone 4: 9.9% of MSRP. CT, DC, DE, FL, GA, MA, MD, ME, NC, NH, NJ, NY, PA, RI, SC, VA, VT, WV
- (3) Shipments to congested metropolitan areas may require a freight surcharge if OLY is charged. NY/NJ metro, LA/SF metro, DC metro and other specified metro areas (based on zip code) will each incur a \$125 fee. White Glove fees include the cost of metro charges.
- (4) If applicable, small parcel shipments may be shipped to residential locations. Metro surcharges are not added to items that ship small parcel ground.
- (5) OLY is happy to accommodate trade customers who prefer to pick up at the Reno distribution center. Please contact a customer sales representative for instructions on how to schedule a pickup. Because shipment is separately prepared and staged for pickup, a \$50 scheduling fee applies.
- In the event that you need to reschedule, the scheduling fee may be applied to your appointment if rescheduled prior to 2 business days before the original scheduled pick-up.
 - If you decide to use one of the third party carriers Oly uses and cancel prior to 2 business days before the original scheduled pickup, this scheduling fee will be applied to the above freight and freight services.
 - Any changes (cancellations, re-schedules, no shows etal) to pick-up that are made less than 2 business days before the original schedule pick-up will not be refunded and will require an additional scheduling fee.
- (6) OLY products are made to order. Once a shipment has left our distribution center, a refusal of a shipment is subject to a 25% restocking fee plus freight and freight service charges.
- (7) Oly reserves the right to change freight rates based on carrier market conditions.
- (8) Once a virtual purchase order is placed, a sales representative will be in contact to confirm stock availability and applicable freight charges; and answer any questions you may have.

Freight Services & Drop Shipping

- (1) Trade customers can also access other freight services based on delivery needs and installation preferences. It is the trade customer's responsibility to provide Oly with all relevant information for drop ship orders at the time of sales order entry.
- (2) Oly has long standing relationships with third party carriers that enable drop shipment to non-commercial locations. Oly reserves the right to assess the following surcharges for any drop-shipment, in addition to standard freight. Freight services include:
- \$750 - White glove and assembly for beds, armoires, dining tables, or any 2-piece product. Does not include any installation of lighting.
 - \$550 - White glove includes lift gate, delivery appointment, inside delivery, removal of pallet and disposal of shipping & packaging materials per delivery
 - \$275 - Residential curbside includes lift gate and delivery appointment to curb only per delivery; NO inside services, NO removal of pallet, NO disposal of shipping materials. *ALL DELIVERIES MUST BE INSPECTED WITH DRIVER PRESENT*
 - \$160 - Lift Gate for Commercial Location without a loading dock to request a truck that can lower a pallet to the ground per delivery
 - \$50 - Delivery appointment to request a certain day and time window per call
- (3) All freight and dropship charges will be separately identified on the purchase order. Please speak to your Oly customer service representative at the time you request a price quote to obtain an estimated delivery quote based on your unique shipment and delivery preferences.
- (4) All freight services are based on the number of shipments. Multiple deliveries may result in multiple freight service delivery charges. Please contact your rep to find out more about consolidating orders.
- (5) All other pass through freight services rendered such as re-consignment fees, missed appointments may also be due and are the financial responsibility of the trade customer. Please make sure you are using a professional receiving house with a manned loading dock to avoid additional charges.
- (6) Oly is unable to accept any responsibility for fees incurred by destination receiving services. Re-consignment fees are due based on missed appointments and are the financial responsibility of the receiver. In the event that a shipment is consigned directly to a receiving service, said service is required to abide by Oly Terms & Conditions.
- It is the trade professional's responsibility to furnish receiving services in accordance with Oly Terms & Conditions.
- (8) With respect to damage and defect claims, drop shipments are subject to all terms as herein referenced. Further to said terms, Oly customers must report any drop shipment claims to Oly within 5 days of delivery. An end consumer (drop ship recipient) cannot file a claim directly with Oly.
- It is the registered customer's responsibility to be the liaison between Oly - and consumer as Oly will not communicate directly with end consumers or contracted third parties. Oly will communicate directly with the registered customer for all repair, damage claims, invoicing, and returns.
- (9) Prior to signing for the shipment, the end consumer or drop ship recipient must immediately inspect shipments for any damage or defects with driver present. Claims will not be accepted unless all damage and/or defects are clearly noted on the carrier's delivery receipt prior to signing for the delivery and release of the carrier.
- (10) SAVE ALL PACKAGING UNTIL THE CLAIM IS RESOLVED. If packaging is not retained, repackaging will be at the Oly customer's expense.
- (11) If shipment damage indicators (For example, shock watch) are on the items and they indicate damage, the items must be signed for as damaged. If not, Oly reserves the right to deny the claim. Freight/handling damage must be noted on carrier's proof of delivery or the receiver is responsible for damage upon release of the driver.
- (12) Freight carriers do not enter a location and assist with uncrating, unboxing, removal of material(s), or product placement. If additional services are necessary, White Glove Delivery maybe be required.
- (13) Refusal of a shipment by the end-customer/client for any reason may cause a 25% restocking fee and freight charges.
- (14) The receiver(s) for any drop shipment must inspect the items for damage or defect immediately and note any exception on the delivery receipt(s). The claim(s) must be reported directly to you and you must report it to Oly within 5 days of delivery. An end consumer (drop ship recipient) cannot file a claim directly with Oly.

International Shipments

- A. International shipments ship via ExWorks incoterms unless otherwise specified and agreed to by Oly in writing.
- B. Oly accepts letters of credit or prepayments via wire transfer for international shipments.
- C. Oly typically works internationally on a container bases. On occasion, less than container shipments may be permitted during certain pickup windows. For more information, contact info@olystudio.com

Damaged or Defective Product

- A. Because Oly products incorporate a variety of natural materials, there will be inherent variations in grain, tone, striation, etc. which may be different from the products shown in our fabric and finish samples, catalog, website, retailers and showrooms.
- B. Oly upholstery utilizes many natural and complex materials. Please consult your sales representative if you have questions about durability. Some textiles may not be suitable for your specific use, even if available. Variations in upholstered good are inherent. Note:
- NOTE - OLY MAY NOT REPLACE A DAMAGED OR DEFECTIVE PRODUCT UNLESS THE FOLLOWING PROCEDURES ARE COMPLETED:
- C. A claim for shipping damages will not be accepted unless the damages are noted on the carrier's delivery receipt. Freight/handling damage, including damage evident on outside packaging, must be noted on carrier's proof of delivery prior to release of the carrier's driver or the receiver assumes responsibility for damage. In the event the receiver fails to note damages on carrier's bill of lading, Oly will be unable to initiate a claim with the carrier on behalf of the Oly customer and the receiver will assume responsibility for all damages. It is customer's right to reject shipment if packaging is visibly compromised.
- D. All damages must be reported to the Oly's Post Sales Service department within 5 days after receipt of delivery for a claim to be processed. A claim may not be processed unless relevant photos of any damage and/or defects are also provided to the Post Sales Service within 5 days after receipt of delivery. Email returns@olystudio.com with relevant sales order number and images.
- E. Oly will issue an appropriate credit or send replacement product upon authorized return of defective or damaged product.
- F. Damaged or defective products must be returned to Oly prior to the shipment of a replacement product.
- G. Merchandise that is returned without a Return Authorization Number will not be accepted or credited.

Pickups

- A. OLY Reno Will Call Window Hours are Tuesdays & Thursdays, 10 am to noon PST & 12.30 pm to 2.00 pm PST.
- B. After OLY's dispatch team notifies you that products are ready for pick up, email: maryf@olystudio.com or contact dispatch @ (775) 336-2103. In 1 – 2 business days your customer service representative will provide weights and dimensions to you to provide to your carrier. Please send an email to your carrier and OLY to show proof of release and some times during window hours.
- C. The following documents must be submitted prior to and be on hand at to dock.
- OLY Sales Order • Proof of Customer authorization for pick up. Printed email from customer.

D. NOTE: OLY inspects all products prior to pick up. Any transit damage will fall onto the carrier. OLY can not assist in claim damage or forms for pickups; and suggest that customers who pick up only contract bonded carriers. Oly reserves the right to refuse service to third party pick up without documentation or without a pre-schedule appointment